

Designing and Delivering Culturally Sensitive and Collaborative Services

When we understand someone's cultural values, beliefs, and practices, we are more likely to have positive interactions and provide culturally acceptable supports and services.



Culturally sensitive and collaborative services

- ✿ Show commitment to civil rights
- ✿ Pay attention to the dynamics of difference to better meet client needs
- ✿ Are in compliance with cultural competence standards and principles
- ✿ Adapt service models to needs
- ✿ Are person-centered
- ✿ Are not based on a cultural group (i.e. stereotypes)
- ✿ Cultivate culturally-informed staff, providers and consultants from the community
- ✿ Use non-traditional practitioners or healers that have proven effective in specific cultural populations
- ✿ Develop alternative credentialing standards, if needed